

SPORT INCLUSION AUSTRALIA

ABN 54 961 189 101



Sport Inclusion
AUSTRALIA

Drive Inclusion through Sport

Refund Policy

mail@siasport.org

www.sportinclusionaustralia.org.au

Refund Policy

Introduction

Sport Inclusion Australia (SIA) is a National Sporting Organisation established in 1986 to assist the inclusion of people with an impairment, primarily an intellectual impairment, into the mainstream community using sport as the medium. SIA is the Australian member of Virtus, World Intellectual Impairment Sport.

Our **Purpose** is to build a more inclusive community.

SIA facilitates, educates and supports sporting organisations and the wider community about the power of sport to deliver social inclusion, while advocating for the rights of all Australians to be treated with dignity.

Our **Mission** is to drive inclusion through sport.

The philosophy has never wavered 'Promote sporting opportunities for people with an impairment in mainstream settings with sport owning and delivering sport for all Australians at the appropriate ability level with a 'person first' approach'.

We want to make sure no one is left behind.

Purpose

The purpose of this document is to provide a framework for SIA, in dealing with refunds to stakeholders. This policy is available at www.sportinclusionaustralia.org.au. It may be amended by the SIA Board from time to time and in the Board's discretion. Interpretation of this policy is the sole province of the SIA Board.

Policy

Membership

Memberships can be cancelled at any time. Membership fees are normally non-refundable but if you have made an error in your membership selection or change your mind about joining, please email us at mail@siasport.org. Any decision to refund or credit membership fees will be at the discretion of the SIA Board.

Eligibility Registration

Eligibility payments and renewals are normally non-refundable, but if an error is made during the online process, please contact the office immediately mail@siasport.org. The decision to refund or credit the athlete for the next year of participation will be at the discretion of the SIA Board and will be considered against all available circumstances.

Donations

Due to the nature of charity donations, refunds are given at the discretion of the SIA Board. Please make sure that the amount you enter is the amount you wish to give. If an incorrect amount is entered, or if the donation is made accidentally or there is some other extremely unusual circumstance, please email us at mail@siasport.org. We will review the request and respond. We will refund if there was a system error with the donation processing.

If a donation is refunded, the associated tax receipt is no longer truthful and must be shredded and destroyed. If a donation is made for an athlete to compete internationally and the athlete does not compete due to some unforeseen circumstance, a refund will be provided or the funding will be held over in the athlete's name until the next competition. If a donation is refunded, the associated tax receipt is no longer valid and must be shredded and destroyed.

Events

From time to time, SIA collects funds for athletes competing in International events.

If an event is cancelled or postponed by the relevant Organising committee, SIA may provide a refund, however the amount will be at the discretion of the SIA Board and will be considered against how much of the funds have been committed to uniforms, flights, etc. SIA will do everything reasonably possible to recoup all deposits from Local Organising Committee.

Uniforms

Uniforms are manufactured and printed with the necessary event logos, including the Australian Coat of Arms. It is essential that you are very careful when ordering uniforms and closely follow the instructions, as completed and printed uniforms are not able to be exchanged. A very small amount of overage is ordered for each event, but it will be a matter of exchanging with other athletes or team members. SIA has no way of providing a refund, unless an item of clothing is faulty.

Related Documents

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